

PRODUCT IDENTIFICATION

Manufacturer: Black & Decker
6 Armstrong Rd.
Shelton, CT 06484

Dealer: Unknown

Model: #TR0200TY1

The toaster oven is beige with two dials on the front, one for setting the baking temperature, and one for setting the toaster for light or dark. There is also a lever to depress for starting the toaster. The cord is two feet long. The unit is labeled in part, "***BLACK & DECKER***Toast-R-Oven***MODEL NO. TR0200TY1***SHELTON, CONN. *** UL LISTED 228E***20 VOLTS-1500 WATTS***HOUSEHOLD USE ONLY***".

The cord is labeled "VEWC CORP. 16/2 AWG TYPE HPN CPE HEATER CORD".

PRODUCT STANDARDS

The toaster is UL listed 228E.

SAMPLE

S-800-1009 was collected from the consumer.

ATTACHMENTS

- 1 - Photographs
- 2 - Owner's Manual
- 3 - C/R S-800-1009

931206CNE5028
Dtt. #1



Fig. 1 - Toaster oven

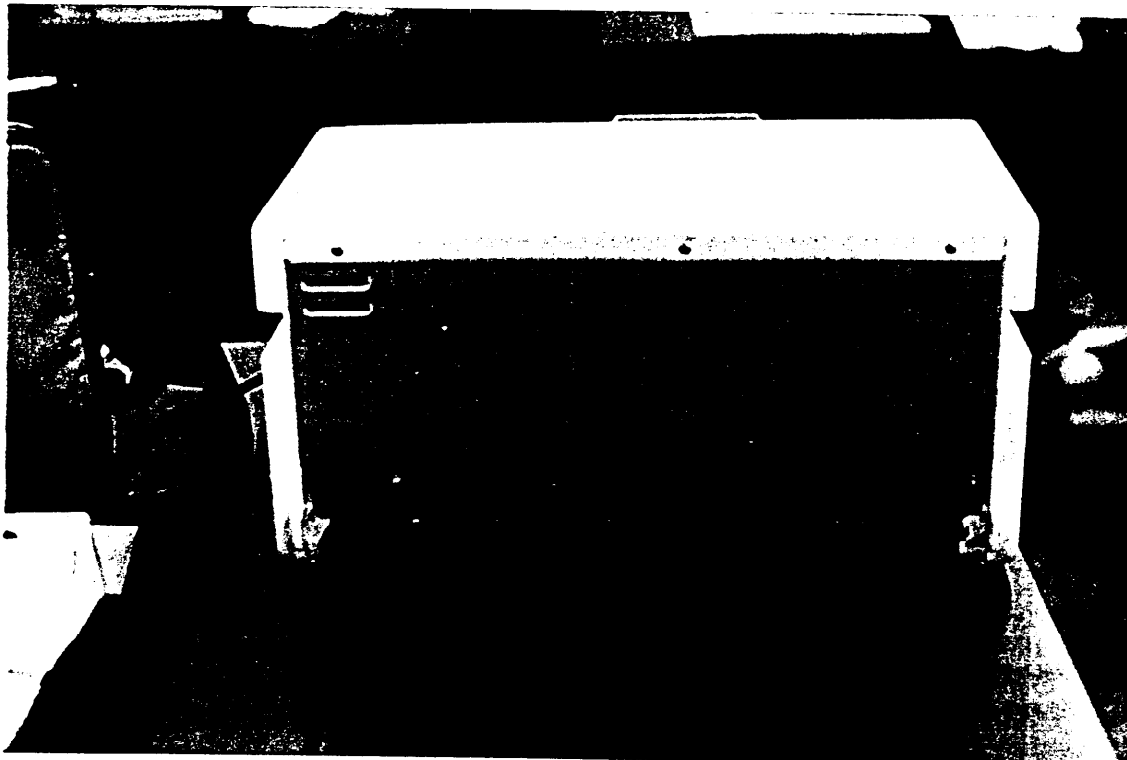


Fig. 2 - Back of unit

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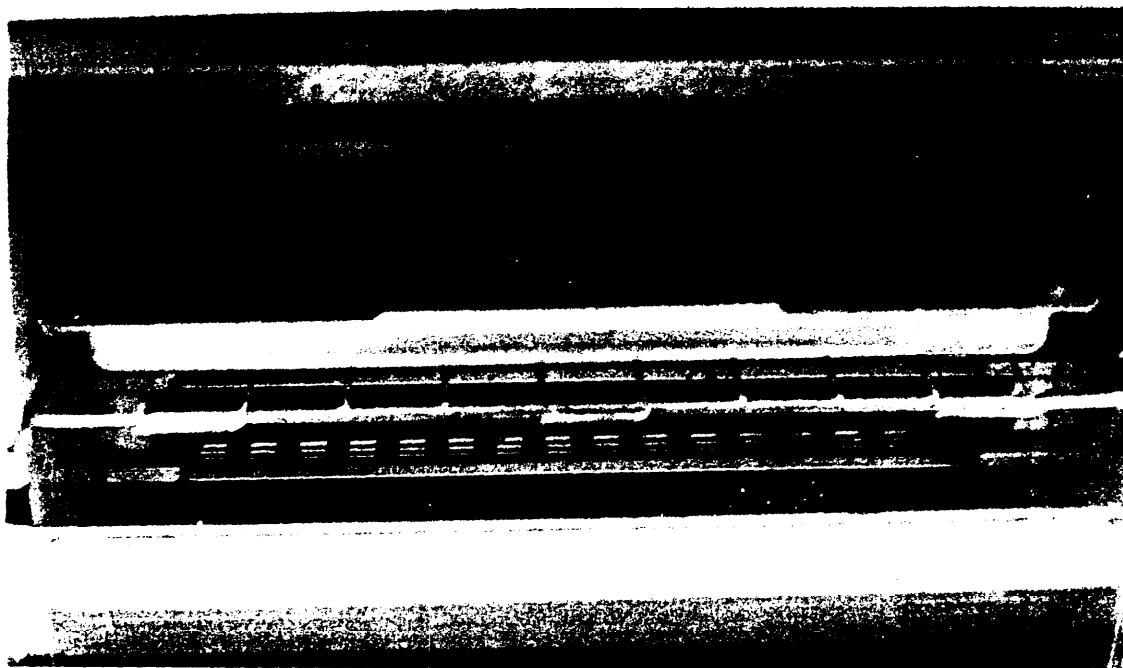


Fig. 3 - Inside of unit

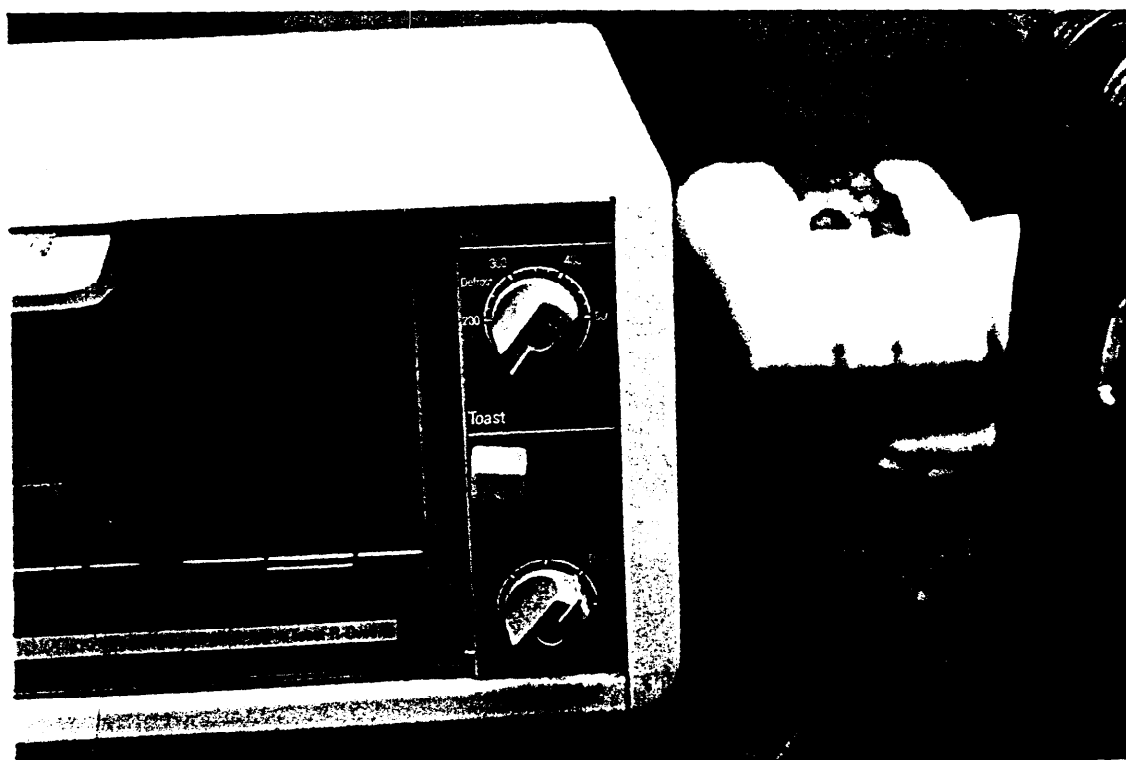


Fig. 4 - Settings that unit was on at the time of incident but

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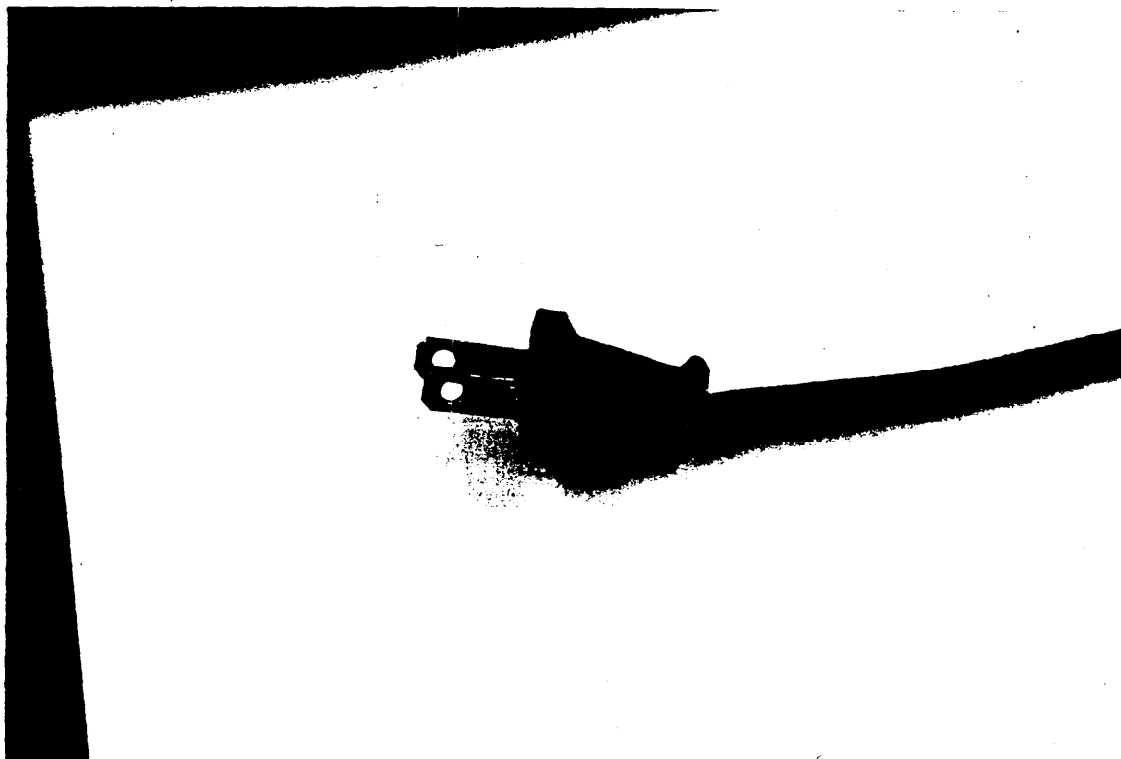


Fig. 5 - Plug



Fig. 6 - Label on cord

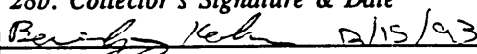
IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Please read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plug, or other non-removable parts of this oven in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter or touch hot surfaces.
- Do not place on or near a hot gas or electric burner or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Be certain oven is "OFF" before inserting or removing plug from wall outlet.
- Do not use oven for other than intended use.
- Oversize foods c
toaster oven, as
tric shock.

**U.S. CONSUMER PRODUCT SAFETY COMMISSION
SAMPLE COLLECTION REPORT**

OFF #3
931206CNE5028

1. Flag		2. Date Collected 12/13/93		3. Sample type & number [X] Physical S-800-1009 [] Documentary	
4a. Product Name toaster oven		4b. Model TR0200	4c. NEISS 0216	5. Assignment Ref. 931206CNE5028	
6. Complete for Import Samples a. Port of Entry : b. Entry # & Date: c. Country of Origin: d. HSUSA Code : e. Customs Contact :			7. MIS 32721		8. Hours: a. Activity [2] b. Travel []
			9a. Home RO FOER		9b. Collecting RO FOER
10. Sample Cost \$40 C		11. Invoice Value of Lot \$40		12. Size of Lot 1	
13. Manufacturer/Importer Black & Decker 6 Armstrong Rd. Shelton, CT 06484 ID #		14. Shipper/Foreign Mfr. N/A ID #		15. Dealer/Import Broker Beverly Kohen Fried 75 Knightsbridge Rd.-2G Great Neck, NY 11021 ID #	
16. Supporting documents attached: a. Invoice # & Date: N/A b. Date Shipped: c. Shipping Record # & Date: N/A d. Affidavit Signer's Name, Title & Date: None					
17. Product Identification: Product is a toaster oven that is beige with two dials on the front, one for setting the baking temperature, and one for setting the toaster. There is a lever to depress to start the toaster. The unit is labeled in part, "****BLACK & DECKER***toast-R-Oven***MODEL NO. TR0200TY1***SHELTON, CONN.***UL LISTED 228E***". The 2-ft. cord is labeled "VEWC CORP. 16/2 AWG TYPE HPN CPE HEATER CORD".					
18. Reason for Collection & Analysis Needed: FHSA[] CPSA[X] FFA[] PPPA[] RSA[]					
19. Summary of Field Screening: Cord & plug become excessively hot when unit is used in toaster cycle.					
20. Sample Size, Method of Collection: 1 unit was collected from the consumer and stored in a locked cabinet until it was identified as per 21 and officially sealed in a paper bag as per 22. The bag was placed in a box for mailing.					
21. Identification on Sample: "S-800-1009 BJK 12/13/93"			22. Identification on Seal: "S-800-1009 Beverly J. Kohen 12/15/93"		
23a. Sample Delivered To: Sample Cust. via		23b. Date 12/15/93		24. Orig. Report/Records Sent To: FOER	
25. Laboratory/Office: ESEL[] HSHL[] HSPS[] CERM[] CECA[X] OTHER[]					
26. Remarks: Attached: Receipt for sample					
27. Related Samples: None					
28a. Collector's Name, Title & Employee # Beverly J. Kohen, Inv. #8930			28b. Collector's Signature & Date  12/15/93		
29a. Reviewer's Name, Title & Employee # Gilbert Bodin, Supv. Inv.			29b. Reviewer's Signature & Date		
Distribution: Original [] Lab [] Fiscal [] Data [] Hdqtr [] Other []					

U.S. Consumer Product Safety Commission**AUTHORIZATION FOR RELEASE OF NAME**

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and private labelers to inform them of the involvement of their product in an accident situation. We also give the information to others requesting information about specific products. Manufacturers need the individual's name so that they can obtain additional information on the product or accident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.

☒

You are hereby authorized to disclose my name and address with the information collected on this case.

☐

My identity is to remain confidential.

Berch x Kab Fred
(Signature)

12/13/93
(Date)

CONSUMER PRODUCT INCIDENT REPORT

*per kohen
nly / h 9m*

1. NAME OF RESPONDENT <u>Beverly Kohen</u>		2. TELEPHONE NO. (Home) (Work) <u>(CPSC-NY) 212-466-1621</u>	
3. STREET ADDRESS <u>75 knightsbridge Rd. apt. 2G</u>		4. CITY STATE ZIP CODE <u>Great Neck NY 11021</u>	
5. DESCRIBE ACCIDENT SITUATION OR HAZARD, INCLUDING DATA ON INJURIES. (Use second page if necessary.) <u>After being used to toast an english muffin, the wire and plug on a toaster-oven was extremely hot to the touch. The next day, it was used on a different outlet, and the same problem occurred.</u>			
6. DATE OF INCIDENT(S) <u>11/22/93</u>	7. IF INJURY OR NEAR MISS, OBTAIN AGE <u>N/A</u> SEX _____ AND DESCRIBE INJURY _____	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME _____ RELATIONSHIP _____	
9. DESCRIPTION OF PRODUCT <u>Toaster oven</u>		10. BRAND NAME <u>Black & Decker</u>	
11. MANUFACTURER/DISTRIBUTOR NAME, ADDRESS & PHONE <u>B&D 6 Emerson Rd. Shelton, CT 06484</u>		12. MODEL, SERIAL NO.'S <u>TR03CC</u>	
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES _____ NO <input checked="" type="checkbox"/> IF YES, BEFORE OR AFTER THE INCIDENT? _____ Describe _____		13. DEALER'S NAME, ADDRESS & PHONE <u>unknown</u>	
17. HAVE YOU CONTACTED THE MANUFACTURER? YES <input checked="" type="checkbox"/> NO _____ IF NOT, DO YOU PLAN TO CONTACT THEM? YES _____ NO _____ OTHER _____		15. PRODUCT PURCHASED NEW <input checked="" type="checkbox"/> USED _____ DATE PURCHASED <u>unknown</u> AGE <u>2 yrs. old</u> <u>Rec'd as gift</u>	
18. IS THE PRODUCT STILL AVAILABLE? YES <input checked="" type="checkbox"/> NO _____ IF NOT, ITS DISPOSITION _____		16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: _____	
19. MAY WE USE YOUR NAME WITH THIS REPORT? YES <input checked="" type="checkbox"/> NO _____			
FOR ADMINISTRATION USE			
20. DATE RECEIVED	21. RECEIVED BY (Name & Office)		22. DOCUMENT NO. <u>N3C0013</u>
23. FOLLOW-UP ACTION <u>931205CDE 5028</u> <u>See to,</u>			24. PRODUCT CODE(S)
25. DISTRIBUTION <u>CPSC / FOIA / 6PI / CF / 11</u>		26. ENDORSER'S NAME & TITLE <u>R E Sh</u>	

1. CASE NO. 931206CNE5028 N93C0013		2. INVESTIGATOR'S ID [8][9][3][0]		3. OFFICE CODE [8][0][0]		EPIDEMIOLOGIC INVESTIGATION REPORT	
4. DATE OF INCIDENT YR MO DAY [9][3][1][1][2][2]		5. DATE INVESTIGATION INITIATED		YR MO DAY [9][3][1][2][1][3]			
6. SYNOPSIS OF INCIDENT OR COMPLAINT A two year old toaster oven's wire and plug became extremely hot to the touch after the unit ran through one toasting cycle set on 'dark'. There were no injuries.							
7. LOCATION (Home, school, etc.) Home [1][0]		8. CITY Great Neck			9. STATE NY		
10A. FIRST PRODUCT toaster oven [0][2][1][6]		11A. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS Black & Decker model #TR0200 Shelton, CT					
10B. SECOND PRODUCT [][][][]		11B. TRADE/BRAND NAME, MODEL NUMBER, MANUFACTURER & ADDRESS					
12. AGE OF VICTIM [9][9][9]		13. SEX (USE NUMERICAL CODE) MALE - 1 FEMALE - 2 [9] UNKNOWN - 3		14. DISPOSITION No injury [9]		15. INJURY DIAGNOSIS No injury [7][0]	
16. BODY PART No injury [9][9]		17. RESPONDENT(S) (Mother, Friend) complainant [1]		18. TYPE INVESTIGATION ON SITE - 1 TELEPHONE - 2 [1] OTHER - 3		19. TIME SPENT [][5].[0]	
20. ATTACHMENTS multiple [9]		21. CASE SOURCE consumer complaint [0][7]		22. REVIEWED BY YR MO DAY [8][3][9][4] [9][3][7][4][1][6]			
23. PERMISSION TO DISCLOSE NAMES (NON-NEISS CASES ONLY) CPSC MAY DISCLOSE MY NAME [X] CPSC MAY NOT DISCLOSE MY NAME []							
24. NARRATIVE (See Instructions on Page 2)				25. REGIONAL OFFICE DIRECTOR REVIEW DATE R. V. Lee 12/17/97			
<div style="text-align: center;"> MFR/PRVLR <input checked="" type="checkbox"/> TIFIED 3/13/95 Comments made attached </div>							

(USE ADDITIONAL SHEETS IF NECESSARY)

PRE-INCIDENT

The complainant received a new toaster-oven as a gift in the summer of 1991. It was not taken out of the box until October, 1991 and from that time on, it was kept on the kitchen counter. The unit was always kept unplugged except when it was being used. The polarized, grounded outlet was also used for a coffee maker and a can opener, both of these items are also left unplugged when not in use. The unit's plug is not polarized.

Up until the incident, the complainant never had any problems with the unit. Other than keeping the unit clean, no maintenance was performed on it. The only people who ever used the toaster oven were the complainant and her husband.

INCIDENT

On November 22, 1993, the complainant's husband used the toaster oven to toast an english muffin. It was set on dark, and ran through one complete toasting cycle. As he went to unplug the unit, he noticed that the wire and plug were extremely hot to the touch.

POST-INCIDENT

A fuse did not blow at the time of the incident. There was no smoke or fire. The next night, the consumer attempted to use the unit again on a different outlet in the kitchen and found that the wire and plug became extremely hot to the touch again. The coffee maker and can opener have been used on the same outlet since the incident occurred, and no problems have arisen from using the outlet for these appliances. The superintendent also came into the apartment to check the outlet, and stated that there were no problems with it.

The complainant contacted the manufacturer and was referred to an authorized service center (the unit has a two-year warranty). She was told she could bring it in for repair, however, it is being supplied to the CPSC as a sample instead.